

RETURN POLICY:

Best Environmental Technologies will:

- Accept product returns if certain conditions are met:
 - Client must notify the selling distributor of their intent to return product;
 - No returns will be accepted after November 30 of the year in which it was purchased;
 - All returns/refunds/exchanges must be recorded on a Purchase Agreement form.
- Give credit for the returned product in the form of:
 - A credit towards next year's product purchase, or;
 - An exchange for another Best product (excluding freight charges).
- If a cash refund is requested, it requires:
 - Approval from Head Office after consideration on a case-by-case basis; and
 - A 10% shipping and handling charge (of the value of the returned product) will be deducted from the refunded amount (if approved).
- Not accept any returned products from any international distributors.

Distributors are required to:

- Receive returned goods;
- Ensure pallets are tagged with Distributor's last name;
- Confirm that the packaging (boxes, jugs, pails, totes, etc.) are in new condition – have not been tampered with;
- Receive the returned product and put it into their inventory;
- Report the receipt of said product(s) to Head Office;
- Keep Head Office fully informed about any product return requests.

Special Note:

When a customer has experienced a catastrophic event that results in them not being able to use the product, the Distributor is to work with Head Office on a recommended course of action.